Automatic Satellite System

Model 9702
Model 9702-LP

Installation and Operating Instructions
IMPORTANT!

The satellite TV market is expanding and changing. The information in this manual was accurate at the time of printing. If your King-Dome does not operate as outlined in this manual please call King Controls at (800) 982-9920 or visit our website at www.kingcontrols.com.

Please read this entire manual before beginning the installation.

Note: The following upgrade kit is available for this unit:

Upgrade Kit #9742: Adds built-in DVB for positive satellite identification and in-motion tracking capability.

For more information, call the King Controls Sales Department at (800)-982-9920.

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DIRECTV® is a registered trademark of DIRECTV, Inc.
Dish Network® is an official trademark of Echostar Communications Corporation.
Bell ExpressVu is an official trademark of Bell Canada.
DVB® is a trademark of the DVB Digital Video Broadcast Project (1991-1996)
SECTION 1  INTRODUCTION

The King-Dome Automatic Satellite System includes 2 main components (Fig. 1).

Dome (Antenna) Unit  Located on the roof of the vehicle. The dish is covered by a protective dome that keeps operational components free from the elements.

Controller  Located in the vehicle. Activates the search mode and provides limited diagnostic functions using the status light.

Note: A TV, satellite receiver, and program subscription are also required for satellite TV viewing. (Purchased separately.)
SECTION 2  DEFINITION OF TERMS

AZIMUTH: Circular rotation around the vehicle.
(like a clock face: front of vehicle is 12:00, rear is 6:00) (Fig. 2)

![Fig. 2](image)

ELEVATION: Angle in degrees measured from the ground plane (Fig. 3).

![Fig. 3](image)

SIGNAL STRENGTH: Intensity of electronic signal received from the satellite transmission.
SECTION 3 INSTALLATION

TOOLS AND MATERIALS REQUIRED:

- drill and drill bit set
- tape measure
- 7/16" open end wrench (coax connections)
- adhesive sealant (compatible with roof material)
- appropriate fasteners to install all components and wiring
- 5/32" allen wrench, channel lock or pliers (to remove shipping bolts)
- wire cutter (to remove shipping tie strap)

KIT CONTENTS:

1. Unpack and identify all components (Fig. 4).
IMPORTANT! The tie strap and spacer, and the bolts and washers must be removed from the bottom of the dome unit prior to installation. DO NOT REMOVE THE DOME COVER TO REMOVE THESE SHIPPING RESTRAINTS.

YOU MUST PLUG THE SHIPPING BOLT HOLES WITH THE SUPPLIED PLUGS (ATTACHED TO TIE STRAP SHIPPING RESTRAINT).

2. Remove and discard the tie strap and spacer (KEEP RUBBER PLUGS), and the (2) bolts and (2) washers that pass through the bottom of the base (Fig. 5).

3. Insert provided plugs into holes that were occupied by the shipping bolts. Inserted plugs should be flush with base (Fig. 5).
DOME LOCATION

4. Select an area on the roof for the dome unit and the location where the wiring will enter the vehicle through the roof to the satellite receiver, controller, and 12 volt power source inside, using the following criteria:

a) The shortest distance between the dome unit and the satellite receiver is most desirable.

b) The dome unit requires a 28 inch diameter mounting area.

c) The dome unit should be mounted on the centerline of the vehicle.

d) There must be no “line of sight” obstructions. Air conditioning units, other antennas, and storage areas that are too close to the dome unit may prevent the satellite signal from reaching the dish (Fig. 6).

<table>
<thead>
<tr>
<th>HEIGHT OF OBSTRUCTION</th>
<th>APPROXIMATE MINIMUM DISTANCE TO DOME EDGE</th>
</tr>
</thead>
<tbody>
<tr>
<td>10”</td>
<td>8”</td>
</tr>
<tr>
<td>11”</td>
<td>10”</td>
</tr>
<tr>
<td>12”</td>
<td>12”</td>
</tr>
<tr>
<td>13”</td>
<td>14”</td>
</tr>
<tr>
<td>14”</td>
<td>16”</td>
</tr>
<tr>
<td>15”</td>
<td>18”</td>
</tr>
<tr>
<td>16”</td>
<td>20”</td>
</tr>
</tbody>
</table>

IMPORTANT! For installations on trucks with air shields, a bracket must be used for mounting the dome unit. The dome unit MUST be mounted to the air ride cab: NEVER to any structure mounted directly to the frame.

See bracket instructions for proper installation (Fig. 7).
DOME INSTALLATION

IMPORTANT! Make sure shipping restraints are removed from bottom of dome unit and plugs are inserted in holes (Fig. 5, Page 5).

Cable connections must **ALWAYS** be positioned facing the rear of vehicle.

5. Place dome unit on installation location chosen using the criteria discussed in the previous section. Shipping restraints must be removed, plugs must be inserted in holes (Fig. 5, Page 5), and cable connections must be positioned facing rear of vehicle.

6. The dome unit must be positioned so that both feet on each side of the vehicle are equal distances from the roof edge. This should be checked by measuring the distance from each foot to the roof edge. Confirm that these measurements are equal (Fig. 8).

**IMPORTANT!** The dome should never be mounted so that it is tilted more than two degrees in any direction.
7. Mount the dome unit. Use the pre-drilled holes in the mounting feet as a guide to install the fasteners into the roof. Use additional fasteners whenever necessary.

8. Test that the dome unit is secure by pulling upward from each foot location.

**EXTERNAL WIRING**

9. Plug external wire harness into wiring port on back of dome unit and tighten connection until it clicks past the detent lock (Fig. 9).

Note: The King-Dome is wired for a dual LNB. There are two coaxial ports on the back of the dome unit. The one labeled “MAIN” **MUST** be connected to the main receiver in vehicle. The one labeled “AUX” can be used for an additional receiver.

**IMPORTANT!** Do not remove the rubber sleeves from the coax ports. The coax cable ends will slide inside the sleeves as they are tightened.

10. Connect coax cable to coax port labeled MAIN on back of dome unit and tighten connection. If using a second receiver, connect second coax cable to coax port labeled AUX and tighten connection. **Do not over tighten coax connections (Fig. 9).**
11. Run wires from the back of the dome unit to the roof edge, then along edge to location where wiring will be fed into the vehicle. (If installing an optional second receiver, run auxiliary coax to location where it will enter the vehicle.) Secure wiring to roof every 12-18 inches (Fig. 10).

12. Drill 3/4” hole through the roof and into the cabinet where receiver is stored. Feed wiring down through hole. Seal opening with roof compatible sealant so that it is entirely waterproof (inside and outside of the 3/4” hole). Repeat for optional second receiver (Fig. 10).

13. Remove blue protective sheet and red “position to rear” sticker from the dome unit.
INTERNAL WIRING

14. Inside the vehicle, make the connections as shown in Fig. 11, keeping in mind the following important points:

a) **The connection between the dome unit and the receiver must be a direct connection with no devices in between.** Any other devices should be downstream from the receiver. Do not go through an “A-B” or any other switch, box, or booster.

b) **Power connection must be a non-shared circuit.** Excessive current draw on the circuit will cause the unit to operate improperly. Power and ground connections must be made after the wires are connected to the dome unit.

![Fig. 11 Diagram]

**AVOID SHARP BENDS WHEN ROUTING COAX!**

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ELEVATION PROGRAMMING - OPTIONAL

Note: This unit is factory programmed to begin searching at elevation 37.8 degrees. To reduce initial satellite acquisition time, program the unit as follows: (Programming is optional. If programming is not performed, the system will automatically adjust its elevation after satellite acquisition.)

15. Find your location on the Elevation Maps below. The elevation line nearest to your location is the elevation you will program.

Example: for Miami, Florida (DIRECTV elevation 52°): use 47° elevation line
for Miami, Florida (Dish Network elevation 38°): use 37° elevation line

16. Use the Controller to perform the following commands:

**SWITCH ACTION**

Momentarily press ON/SEARCH and release.

Momentarily press ON/SEARCH and release a total of:

- 8 times: programs in 27 degree elevation
- 12 times: programs in 37 degree elevation
- 16 times: programs in 47 degree elevation
- 20 times: programs in 55 degree elevation

Press ON/SEARCH and HOLD for 3 seconds.

Press **OFF**. (Must press OFF to complete programming.)

**STATUS LIGHT**

- Turns orange for 1 second, then flashes red and/or green.
- Rapidly flashes red and green
- Rapidly flashes red and green
- Rapidly flashes red and green
- Turns momentarily orange, then back to red or green
- OFF.
1. Turn on TV and Receiver. “Searching for Satellite” or similar will appear on TV screen.

2. On King-Dome controller, press and hold ON/SEARCH for **3 FULL SECONDS**. Power light turns steady GREEN.

   **STATUS LIGHT**  
   a) flashes a variety of colors for about one minute  
   b) RED-flashing  
   c) GREEN-flashing (may start flashing RED again)  
   d) GREEN-steady

   **SYSTEM STATUS**  
   unit performs self-diagnostic  
   search in progress  
   potential satellite found  
   satellite found

3. Can you view your desired programming?

   **Note:** Receiver may require 2 minutes to download program information.

   **YES:** Turn King-Dome off and enjoy.

   **IMPORTANT!** Do not turn off the controller until you have found your desired satellite and programming.

   **NO:** Press the ON/SEARCH button for one second to continue search. Repeat step until you are locked onto the correct satellite.

IMPORTANT! There must be a clear “line of sight” to the southern sky. Mountains, buildings, trees, telephone poles, etc. can all block the satellite signal from reaching the dish.

The distance driven since last preforming a search may affect how long it takes for the King-Dome to find the satellite.

Satellite TV and receiver technology are constantly changing. If you experience difficulty go to www.kingcontrols.com or contact the King Controls Service Department at (800) 982-9920.
SECTION 5  MULTI-SWITCH

FOR DISH 500 SUBSCRIBERS

After you have locked onto the 110 or 119 satellite using the operation procedure in Section 4, you can use either the Hand Held Controller or the Wall Mount Controller to move back and forth between the 110 and 119 satellites.

1. a) If you are locked onto the 110 satellite, press the hand held multi-switch TO THE RIGHT, or the wall mount multi switch UP for one second.

The antenna will automatically move to the 119 satellite.

b) Press the hand held multi-switch TO THE LEFT, or the wall mount multi-switch DOWN for one second to automatically return to the 110 satellite.

2. a) If you are locked onto the 119 satellite, press the hand held multi switch TO THE LEFT, or the wall mount multi-switch DOWN for one second.

The antenna will automatically move to the 110 satellite.

b) Press the hand held multi-switch TO THE RIGHT, or the wall mount multi switch UP for one second to automatically return to the 119 satellite.
## SECTION 6 TROUBLESHOOTING

### Diagnostic Keypad

(Optional)

The Keypad is not included with this unit. It allows the installer to use advanced diagnostics for installation and troubleshooting. To order a Keypad contact your local authorized King-Dome dealer or call King Controls at (800) 982-9920.

<table>
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<tr>
<th>SYMPTOM</th>
<th>POSSIBLE REASON</th>
<th>COURSE OF ACTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>Unit does not find satellite. (STATUS light flashes red and/or green.)</td>
<td>Did not hold ON/SEARCH button for 3 FULL SECONDS.</td>
<td>Hold ON/SEARCH button for 3 FULL SECONDS.</td>
</tr>
<tr>
<td>STATUS light flashes orange.</td>
<td>Before search: bad coax connection.</td>
<td>Call King Controls.</td>
</tr>
<tr>
<td></td>
<td>After unsuccessful search (approximately 25 minutes): obstruction in line of sight between dome and satellite.</td>
<td>Move vehicle to have unobstructed view of southern sky.</td>
</tr>
<tr>
<td>STATUS light does not stop rapidly flashing red and green.</td>
<td>Self check failed: potential motor problem.</td>
<td>Call King Controls.</td>
</tr>
<tr>
<td>STATUS light does not turn on or is dim.</td>
<td>Bad power source (low voltage).</td>
<td>Call King Controls.</td>
</tr>
<tr>
<td></td>
<td>Bad power or controller cable connection at dome.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Bad controller cable connection at controller.</td>
<td></td>
</tr>
</tbody>
</table>
The King-Dome Satellite System has been designed to be maintenance and trouble free.

For optimum signal strength, keep the dome clean from dirt, bugs, and other debris. Periodic washing of the dome with mild soap and water is recommended.

If you plan on storing your vehicle for long periods of time, it is recommended that the system be put through a search procedure on a quarterly basis to keep all moving parts in good working order.

If you have any comments or questions, please contact the King Controls Service Department at (800) 982-9920, or email King Controls at info@kingcontrols.com

Rain Fade

Rain or dew on the dome can cause signal interference and make the digital picture freeze, pixel or go out altogether. This loss of signal is commonly referred to as “rain fade” and is caused by the combination of water in the atmosphere and water on the dome surface.

To minimize this issue and eliminate the effects of water on the dome, apply King Controls Dome Magic® rain fade solution to the dome. This will prevent water from sticking to the dome surface and blocking the signal. For additional details on Dome Magic® rain fade solution please contact your authorized King-Dome dealer or call King Controls at (800) 982-9920.

Note: Dome Magic® will discolor black domes or domes painted a dark color.
Every King Controls Satellite System is thoroughly inspected and tested before leaving the factory. It is covered by a two year parts and one year labor limited warranty from the date of original purchase. This warranty does not cover installation and external wiring or refurbished units.

Should any trouble develop during the warranty period, contact King Controls. Only King Controls and certified dealers are authorized to perform warranty evaluations and repairs.

If it is determined that the unit needs to be returned, return COMPLETE product, freight prepaid, to:
King Controls, 11200 Hampshire Ave. S. Bloomington, MN 55438-2453. If inspection shows the trouble is caused by defective workmanship or material, King Controls will repair (or at its option, replace) without charge.

This warranty does not apply where:

- The product has been abused, misused, improperly installed or improperly maintained.
- Repairs have been made or attempted by others who are not certified by King Controls to do such repairs.
- Repairs are required because of normal wear and tear.
- Alterations have been made to the product.

In no event shall King Controls be liable for any indirect, incidental, or consequential damages from the sale or use of the product. This disclaimer applies both during and after the term of the warranty.

King Controls disclaims liability for any implied warranties, including implied warranties of "merchantability" and "fitness for a specific purpose," after the one year term of this warranty.

This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.