

# QUESTIONS? (952) 345-8147

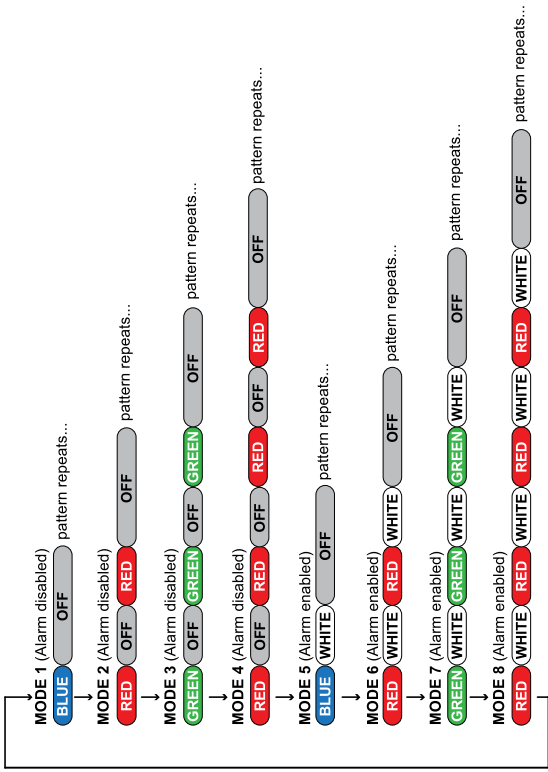
## TROUBLESHOOTING

|   |  |
|---|--|
| If the antenna does not start scanning when you press the button: | Double check all connections and make sure power inserter is plugged into a known good power source.                   |
| If antenna scans but you get no TV picture:                       | Make sure TV's source input is from the receiver.  |
| If antenna cannot find satellites:                                | Check for line of sight obstructions. Move antenna to have better view of southern sky and scan again.                 |
| If picture goes in and out:                                       | Bad weather may be affecting reception, or there is an intermittent blocking of the signal, like moving tree branches. |

| MODE  | SERVICE | SATELLITES          |
|-------|---------|---------------------|
| 1 & 5 | DIRECTV | 101, 119            |
| 2 & 6 | DISH    | 61.5, 110, 119, 129 |
| 3 & 7 | Bell TV | 110, 119, 129       |
| 4 & 8 | DISH    | 82, 91              |
|       |         | 61.5, 110, 119      |

### HOW TO CHANGE MODES AND ALARM SETTINGS (Factory default for alarm is off)

- Press and hold the power inserter button for 10 seconds (10 flashes of the orange LED). One of the options below will appear.
- Press and release button to choose desired settings.



3. When desired mode is displayed, press and hold button for about 3 seconds until the LED begins to flash orange.

**Time Out Function:** If you do not press the button for one minute, the power inserter will go back to flashing orange (ready to scan) and whatever configuration was currently displayed on the LED will be saved.

KING One Pro Satellite Antennas are covered by a two-year parts and one-year labor limited warranty. For details, see the on-line owner's manual at [kingconnect.com/support](http://kingconnect.com/support). All trademarks are the sole property of their respective owners. PN 23360 Rev D © 2020 KING

# KING ONE PRO™

## KOP4800 Quick Reference Guide

|                             |  |   |
|-----------------------------|--|---|
| <b>DIRECTV® Subscribers</b> | Non-SWM receivers                            | Use this Quick Reference Guide  |
| <b>DISH® Subscribers</b>    | SWM receivers                                | Use the KING One Pro manual at <a href="http://kingconnect.com/support">kingconnect.com/support</a> |
|                             | Wally®, VIP®211z, 211k, 211 or 411 receivers | Use this Quick Reference Guide  |
| <b>Bell™ Subscribers</b>    | All other receivers                          | Use the KING One Pro manual at <a href="http://kingconnect.com/support">kingconnect.com/support</a> |
|                             | All receivers                                | Use the KING One Pro manual at <a href="http://kingconnect.com/support">kingconnect.com/support</a> |

**1** Do not apply rubber feet if you will be roof-mounting the antenna unit.

Lay the unit on a soft, non-scratching surface and apply the (3) rubber feet.

If enabling the alarm (see back page), apply the included sticker.

Apply (3) rubber feet

Soft, non-scratching surface

**2** Place antenna unit in a location to scan for satellites.

Place the antenna unit on a stable and reasonably level surface with a clear view of the southern sky. Be sure surface is dry and free of loose dirt or sand.

**OBSTRUCTIONS**

Pointing the handle approximately north may speed up scan time, but is not required for a successful search.

**ANTENNA UNIT**

**SATELLITES IN SOUTHERN SKY**

**IMPORTANT!**

Antenna unit must have a clear view of the southern sky. Any tall objects can block the signal from reaching the antenna.

**3** Connect components.

Use only the power inserter that came with this product. Power inserter is for indoor use only. Place the power inserter in an accessible location. Do not over-tighten the coax connections. Do not put sharp bends or kinks in the cables. Do not route the cables where they can be tripped on or run over by a vehicle.

110 AC/DC Power Supply

Button LED REC ANT KING Power Inserter

MAIN AUX

SAT IN MAIN Receiver To TV

SAT IN Optional AUX Receiver To TV

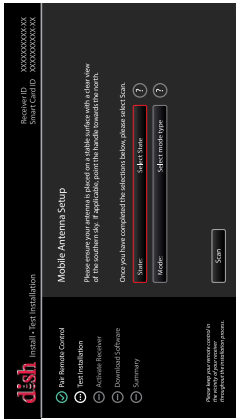
Receivers sold separately

Coax sold separately

Optional second receiver shown.

# DISH

**4 Make sure your TV is on the correct input from your receiver.** If the Mobile Antenna Setup screen does not appear on your TV, check TV input by pressing Source/Input button located on your TV or TV's remote.



**First time use:** You may get other screens prompting you to do things before the Mobile Antenna Setup screen appears (such as instructions on pairing your remote to the receiver).

On subsequent use, if the Mobile Antenna Setup screen does not appear: unplug the receiver for 10 seconds, and then plug back in. (It may take several minutes for screen to appear.)

**5 Follow the on-screen instructions to perform a scan.**

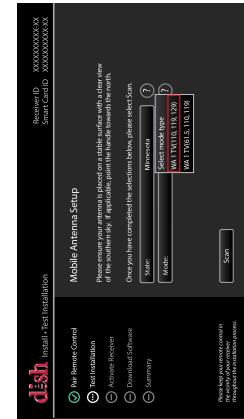
The mode type may not be present on all receivers (see sample screen below).

The 110, 119, 129 trio will work for most of the country.

The antenna unit may have trouble locking onto the 129 when in the northeastern United States (you can use the Dish Diagnostics Screen after a scan to check this).

If the antenna unit does not lock onto the 129, choose the 61.5, 110, 119 trio.

Any programming from the 129 will not be available when using the 61.5, 110, 119 trio.



When scan is complete:

**NEW UNACTIVATED RECEIVERS:**

The on-screen instructions will guide you through an initial setup and activation procedure (more detailed instructions available in on-line manual - see [kingconnect.com/support](http://kingconnect.com/support)). Upon completion, you will need to call a DISH mobile antenna specialist at **1-800-963-DISH (3474)** to activate your receiver.

**ACTIVATED RECEIVERS:** Watch TV. Enjoy!

If you are a Bell customer, please see the KING One Pro manual for Bell on-line at [kingconnect.com/support](http://kingconnect.com/support).

# Bell TV

# DIRECTV

**4 Make sure your TV is on the correct input from your receiver.** If your receiver screen does not appear on your TV, check TV input by pressing Source/Input button located on your TV or TV's remote.

**Configure your receiver as follows:**

**Switch Type:** Multi-switch      **Dish Type:** 3-LNB (18"x20") or 18x20" Triple-sat LNB

Make this one-time setting in the receiver's satellite setup menu.

**5 The power inserter LED will pulsate orange and flash blue while powering up (this will take about 10 seconds).**

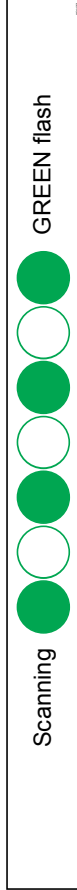


When ready to scan the LED will flash orange.



**⚠ Wait until the LED flashes orange before continuing.**

**6 Press and immediately release the power inserter button to start a scan.** The LED will flash green during the scan.



When scan is complete and satellites are found, the LED will turn steady green.



**Watch TV. Enjoy!** (If you get a different color and/or flash pattern, see the on-line manual for details.)

**OPERATING NOTES FOR ALL SERVICES:**

**PLEASE BE PATIENT!** The antenna unit may lock onto the satellite in as little as 2 minutes, but may occasionally take up to 10-15 minutes.

If you wish to start a new scan (e.g., the unit gets moved and you lose reception): press and release the power inserter button. The power inserter has a built-in alarm that sounds when the 50' coax is disconnected from the antenna or the power inserter. The alarm shuts off after 10 seconds. To enable the alarm see the back of this guide.

Access additional product information in the on-line manual for your service available at [kingconnect.com/support](http://kingconnect.com/support).